

Travel & Tourism Industry

COVID-19 Protocols Pledge

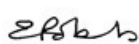
I, Emma Roberts, the manager
of Umkhumbi Lodge, a business which operates
in the travel and tourism industry, hereby pledge that as applicable, in all our
business operations, which are open for business, and in any and all of our
premises, vehicles, crafts and sites, we will adhere, during all operating times, to
the *Travel and Tourism Industry Standard Protocols for COVID-19 Operations*, as issued
by the Tourism Business Council of South Africa, and updated from time to time. I
also pledge that we will continue to so adhere, until such protocols are receded or
replaced by alternative industry health and safety operating protocols.

In addition, where we procure from, or our services are integral with those of
emerging small and micro enterprises, we will support and assist those enterprises
to adhere to these COVID-19 Protocols.

We, Umkhumbi Lodge, do this in recognition of our
critical role to provide safe transport, safe accommodation and safe activities and
experiences through-out our country in this time of the COVID-19 pandemic.

We commit to these protocols because we understand that we carry utmost
responsibility to protect our staff and to protect our guests, passengers, visitors
and clients from COVID-19 risk, and we additionally acknowledge that we have a
particular duty of care to high-risk staff and high-risk guests, visitors, passengers
and clients, with respect to the Coronavirus risk.

Further, we acknowledge that we adopt and follow these protocols because we
recognise our role as an industry, to support the leaders of our country, in their
aims and the measures taken to minimise the spread of Coronavirus, and flatten
the curve of the COVID-19 pandemic, in order to further the well-being of all of the
people of South Africa.

NAME Emma Roberts
DATE 05 June 2020
SIGNATURE 



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